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# **RESEARCH ARTICLE**

# HYPERTENSION AND TYPE 2 DIABETES MELLITUS PATIENT'S COMPLIANCE FOR TREATMENT-DRUGS: SAMPLE FROM RESAFA SECTOR PHCS BAGHDAD, 2018

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## ABSTRACT

**Background:** Hypertension and Type 2 Diabetes Mellitus prevalence's are increased in Iraq. Patient compliance to treatment is a factor in the outcome of medical treatment. **Objectives:** Assess Resafa sector PHCs Hypertension and type 2 Diabetes Mellitus patients' compliance for treatment- drug and its factors. **Methodology:** cross sectional study with analytic element, was conducted by involved of hypertension and type 2 Diabetes Mellitus patients in al-Resafa sector PHCs. Three hundred patients were involved in this study by using 3 different scales Morisky compliance scale/ self report, Pill identification test, and tablet account to assess their compliance. Blood pressure and blood sugar, height and weight measured for each. **Results:** out of 300 patients, 148 patient with HT, 76 patient with NIDM, 76 patients have both, most of participants 103(34.3%) aged 50-59 yrs, 217(72.3%) female, 100(33.3%) primary educational level, 242(80.7%) currently married, diagnosed since 1-6 years of the study, 143(47.7%) receive good counseling, 249(83%) modified their lifestyle, Morisky scale show 113(38.43%) low compliance, while tablet accounts 221(75.17%), pills identification 264(89.79%) show good compliance, and 108(36.73%) overall compliance was medium, 66% patients had uncontrolled blood pressure, 64% uncontrolled blood sugar, 50% obese, and 26% lost weight. **Conclusion**: Near one third of the respondents had good overall compliance & two thirds of them had uncontrolled hypertension as well as NIDM, and half of them obese.

Key words: Hypertension, diabetes mellitus, Morisky scale, compliance, Resafa sector, Baghdad, life style modification, health education.

## INTRODUCTION

Non-communicable diseases are chronic in nature and may not cure; however, existing evidence indicates that these diseases are largely preventable by means of effective intervention that tackles their shared contributory risk factors and the underlying social determinants. In addition, early detection and proper management of such diseases can reduce morbidity and premature death and may improve the quality of life (The National Strategy for Prevention and Control of Noncommunicable Diseases, 2017). Hypertension (HT) is known as "raised blood pressure (BP) or silent killer "which is responsible for at least 45% of deaths due to heart disease and 51% of deaths due to stroke, it needs more attention to help patients having better life and outcome. And it's a major public-health challenge worldwide because of its high prevalence and concomitant risks of cardiovascular, cerebral and kidney diseases, as well as being the leading risk factor for mortality and disability globally. HT affect over one billion people, and one in every three adults, whom has high blood pressure; had poor or noncompliance produce uncontrolled hypertension that will lead to more complications (Safaa Hashim, 2015). Type 2 Diabetes Mellitus is a common chronic metabolic disorder (Hanady, 2014). It is estimated that the global prevalence will increase from 6.9 % in 2010 to 7.7 % in 2030 (Werner et al., 2015). The goals in caring for patients with type 2 Diabetes Mellitus are to eliminate symptoms and to prevent, or at least slow, the development of complications. Microvascular (i.e. eye and kidney disease) risk reduction is accomplished through control of blood sugar and blood

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pressure; Macrovascular (i.e. coronary, cerebrovascular, peripheral vascular) risk reduction, through control of lipids and hypertension, smoking cessation, and aspirin therapy; and metabolic and neurologic risk reduction, through control of blood sugar (Romesh Khardori, 2018). Both Hypertension and Type 2 Diabetes Mellitus are chronic disorders with a large number of people living with chronic diseases that can adversely affect their quality of life (QoL). The World Health Organization (WHO) defines health as not merely the absence of disease or infirmity, but a state of complete psychical, mental and social well being (Constitution of WHO). The definition of Quality of Life (QoL) is more complex. According to WHO, QoL is defined as individuals' perceptions of their position in life in the context of the culture and value systems in which they live and in relation to their goals, expectations, standards and concerns (Megari, 2013). The Iraq national strategy for prevention and control of noncommunicable diseases goal is to reduce morbidity and premature mortality attributed to chronic non-communicable diseases (The National Strategy for Prevention and Control of Non-communicable Diseases). Glycemic control largely depends on compliance with medication therapies. In fact, the most common problem in patients with diabetes is noncompliance with medications (Shamsi et al., 2014; Ataur et al., 2012). Poor diabetes control is a substantial public health problem, and annual costs of diabetes now approach \$245 billion. Treatment to improve blood glucose can prevent diabetes complications and reduce costs. Despite the evidence supporting glycemic control, fewer than 60% of diabetes patients achieve recommended blood glucose goals (hemoglobinA1c (HbA1c) <7.0%) (Crowley et al., 2013). The participants at the WHO Adherence meeting in June 2001(1) concluded that defining adherence as "the extent to which the

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patient follows medical instructions" was a helpful starting point. However, the term "medical" was felt to be insufficient in describing the range of interventions used to treat chronic diseases. Furthermore, the term "instructions" implies that the patient is a passive, acquiescent recipient of expert advice as opposed to an active collaborator in the treatment process (Sabate, 2011). Because most of the care needed for chronic conditions is based on patient self-management (usually requiring complex multi-therapies ,the use of medical technology for monitoring and changes in the patient's lifestyle, patients face several potentially life-threatening risks if health recommendations are not followed as they were prescribed (Sabate, 2011; Sabate, 2003). In-adequate medication adherence limits effective treatment for many diseases. Non-adherence is a pervasive under-recognized cause of poor health outcomes. Taking into account unfilled prescriptions, missed doses, and inadequate persistence, patient medication adherence averages only 50 % (Conn et al., 2016). A Cochrane review included almost 200 randomized controlled trials (RCTs), and it was evident that in only a minority of the lowest risk of bias, RCTs improved both adherence and clinical outcomes (Nieuwlaat et al., 2014).

## Objective

 Assess Resafa sector PHCs Hypertension and type 2 Diabetes Mellitus patients' compliance for treatmentdrug and its factors.

## **MATERIALS AND METHODS**

Cross sectional study with analytic element, was conducted by hypertension and type 2 Diabetes Mellitus patient in sixth of al-Resafa sector PHCs. Three hundred patients were involved in this study; were interviewed by a tested questionnaire modified from Rational Pharmaceutical Management plus Program (Davidson's Principles and Practice of medicine) by the researchers and opinion of three community physicians, five family physicians, and three internal physicians taken in consideration. And pilot with 30 patient which not involved in the study. Socio-demographic (age, gender, educational level, marital status), present of hypertension and type 2 Diabetes Mellitus or both, since when its diagnosed, PHC visiting details, visiting health institution other than the PHC, services details in the PHC also 5Qon health education one on his/her opinion about his/her compliance and 8Q on doctors and nurse communication skill (reliability =0.793) and 8 on lifestyle modification if done or not(reliability =0.705), and by using 3 different scales (Morisky compliance scale/ self report, Pill identification test PIT, tablet accounts) and average compliance for each(reliability =0.849). Blood pressure and fasting/random blood sugar (as possible), height and weight measured to find the body mass index. The data collection was carried out over a period of 4 months (Feb-2018 to may-2018) after an ethical and scientific approval was granted from the al Resafa /Baghdad directorate; and whole study done 1<sup>st</sup> January  $-30^{\text{th}}$  June.

## Coding

**Health education**: according the American family physician association guideline (stop smoking, decrease saturated fat and switch to unsaturated fats, regular exercises, decrease salt intake, purified water intake), considers good if all 5 items is

done, middle if 4-3 items, poor if 2-0 items done (Davidson's Principles and Practice of medicine).

**Communication skill**: (Understand my disease, understand disease seriousness, understanding drugs &treatment, understanding complication and dangers, dr. explain my disease, dr. explain drugs and management, dr. explain cost and benefit, dr. communication is very good help me to follow him all the counseling): considers good if the patient answer yes for 8-5 items is done, weak if 4-0 items.

**Self report {Morisky 8-Item Medication Adherence Scale (MMAS)}** results classified into three categories: good compliance (score 8), Medium compliance (score 6-7) and low compliance (score less than 6) (Morisky *et al.*, 2008).

#### Tablet accounts:

Considers good if the Tablet accounts Compliance level was 95% or more, medium compliance if 94-75%, and consider low if Less than 75%.

**Pill identification test (Steel et al., 2007):** We ask about name, how many tablet, when you must take the drug, if he/she answer Dose, time, and instructions correctly is consider as good compliance, if 2 of three (Dose and time) answered correctly consider as medium compliance, if 1 of three (Dose only or confused) answered correctly as low compliance.

**Over all compliance (Steel** *et al.***, 2007):** This multi-method approach provides data from different sources that can be compared to assess client adherence (triangulation) to verify the true level of adherence (Steel *et al.*, 2007). At the very minimum it should record the results of the self report. However, this has a tendency to measure higher levels of compliance than actually happened.

- a) When the results do not all line up in a single vertical column:
  - If all the results appear in the same column, then the overall level of adherence is "High."
  - If they are spread over two columns; take the adherence level of the right hand column as the estimated adherence.
  - If they are spread over three columns, then use the middle level of adherence.

#### Blood pressure level (Nieuwlaat et al., 2014):

- a. Normal blood pressure < 140 and <90
- b. Stage I hypertension >140 and/or >90
- c. Stage 2 hypertension >160 and/or >100
- d. Stage 3 hypertension >180 and/or >110.

Type 2 Diabetes Mellitus (Nieuwlaat *et al.*, 2014; Katrina Donahue *et al.*, 2012): Random plasma glucose or capillary blood sugar >200 mg / dL).

- a. Fasting plasma glucose >125 mg/dL on 2 occasions.
- b. 2-hour post prandial blood glucose > 200 mg/dL.

Medication	Knows	ows Time the		Knows the number of	Time the medication is taken				Knows any
	medication the name(Y	n is taken Y/N)		pills per dose (Y/N)	Morning (hour)	Evening (hour)	Judged (Y/N)	correct	additional instruction

Self-reporting	No to all questions	Yes to 1 question	Yes to 2 or more questions
PIT- Client knows the Pill count	Dose, time, and instructions 95% or more	Dose and time 75–94%	Dose only or confused Less than 75%
Overall Adherence	Good or high	Medium or Moderate	Low

### **Body mass index:**

BMI =Weight (kg)/ (height in meters)

- 1. Below 18.5 = underweight
- 2. 18.5 to 24.9 = normal or healthy weight
- 3. 25.0 to 29.9 = overweight
- 4. 30 to 39.9 = obese
- 5. 40 and above = morbid obesity

Data entery and statistical analysis done by using SPSS ver.23, frequencies and percentage, chi square and P value calculated and consider significant if less than 0.05. Included criteria all non pregnant HT &/ or NIDM patient visiting the PHC during the data collection period whom diagnosed before 6 month and more.

## RESULTS

In this study, 300 respondents agreed to participate in this study third of them 103(34.3%) aged 50-59 years followed by 89(29.7%) 60-69 years old& 33.3% completed their primary education. The majority of the respondents were females (72.3%) and about 80.7% of the respondents were currently married as shown in Table (1).

# Table 1. Distribution of the patients according to their demographic features

		Frequency	%
Age ( years)	Less than 40	21	6.9
	40-49	52	17.3
	50-59	103	34.3
	60-69	89	29.7
	70-79	31	10.3
	80and above	4	1.3
Gender	male	83	27.7
	female	217	72.3
Educational level	not read not write	49	16.3
	read and write	23	7.7
	complete primary	100	33.3
	complete secondary	78	26.0
	graduate college/institution	47	15.7
	postgraduate	3	1.0
Marital status	Currently not married	68	19.3
	Currently married	242	80.7
Total		300	100.0

In Table (2) Only 24% of the respondents had other chronic diseases; heart diseases (33.34%), joint diseases (25%) and thyroid problems (11.4%) were the commonest. The majority of the hypertensive patients (126) and diabetics (94) were diagnosed since 1-6 years of the study as seen in Figures 1, 2 below. Majority of the participants (81.67%) were visiting health institutions other than PHC; the majority of them (71.84%) were visiting private health institution (Table 3).

Table no 3: Distribution of the studied patients according to the visiting health institutions other than PHC. Although only 143 of the studied patients (47.7%) thought they receive good health education; most of the respondents (88%) considered the PHC physician had good communication skills, and 249 respondents (83%) had modified their lifestyle according to doctor's instructions as shown in Table (4) and Figure (4).

#### Table 2. Distribution of the patients according to present of other chronic diseases and its types

		Frequency
Other chronic disease	Not present	228
	present	72
Total	*	300
Chronic diseases names N= 72	hearts disease	24
	joint diseases	18
	thyroid problems	8
	IBS	7
	allergy & asthma	3
	gout	3
	others	9
Total		72

(Prostate, kidney, uterine, breast) cancers, epilepsy, hemorrhoid, hyperlipidmia

Table 3. Distribution of the studied patients according to the visiting health institutions other than PHC

		Frequency	Percent
Visiting other	Not visiting other than PHC	55	18.33
than PHC	visiting other than PHC	245	81.67
	Total	300	100.0
The others	public health institution	56	22.86
than PHC	private health institution	176	71.84
	both privet and public clinic	13	5.30
	Total	245	100

 
 Table 4. Distribution of the patients according to PHC receiving health education level & counseling assessment

		Frequency	%
Receiving	Received good health education	143	47.7
health	Received middle health education	128	42.7
education level	Received poor health education	29	9.7
Counseling	Good Communication skill	264	88.0
assessment	Weak communication skill	36	12.0
Total		300	100.0

Although Morisky scale show large proportion of the studied patients with low compliance (113), tablet accounts and pills identification showed good compliance for the majority of the respondents (221) and (264) respectively. Collectively the overall patient's compliance was medium and only 89 of the participants (29.7%) showed full adherence as shown in Fig 5 below. Only 33% of the studied patients had normal blood pressure, and about 36% of them had well controlled NIDM (Fig 6 a and b). According to their opinions about two thirds of the respondents (69%) considered themselves completely



fig. 1: distribution of studies hypertension according the date of diagnosis









fig. 7b: level of overall compliance





Table 5. Relationshi	p between studied patien	s' Morisky compliance	scale/self report and their den	nographic features, PHC services
		<i>v</i> 1	1	

		Self	f report (complia	nce)	Total N=294	P value
		Good N=96	Medium N=85	Low N=113		
Age (yr.)	$\leq 40$	5	5	11	21	0.538
	40-49	18	15	16	49	
	50-59	32	25	44	101	
	60-69	26	30	32	88	
	$\geq 70$	15	10	10	35	
gender	Male	26	25	31	82	0.932
	Female	70	60	82	212	
educational level	Not read not write	19	11	18	48	0.186
	Read and write	10	8	4	22	
	Complete primary	25	28	45	98	
	Complete secondary	22	26	29	77	
	Graduate college/institution	19	10	17	46	
	Postgraduate	1	2	0	3	
married condition	Currently not married	17	15	25	57	0.644
	Currently married	79	70	88	237	
visiting other than PHC	Only go to phc	17	10	24	51	0.033
	Public health institution	10	25	20	55	
	Private health institution	64	48	63	175	
	Privet & public clinic	5	2	6	13	
receiving HE	Received good he	45	50	46	141	0.063
-	Received middle he	40	32	53	125	
	Received weak/no he	11	3	14	28	
counseling assessment	Good communication	83	80	99	262	0.206
C	Weak communication	13	5	14	32	
life modification	Well life modification	83	75	86	244	0.099
	Weak life modification	13	10	27	50	
Note: the total is 294 becau	use 6 patients with no drug					

#### Table 6. Relationship between studied patients' tablet account and their demographic features, PHC services

		Table	et count (compliance		P value
		Good N= 221	Medium N= 28	Low N=45	-
Age	less than 40	15	1	5	0.137
(yrs)	40-49	35	9	5	
	50-59	73	13	15	
	60-69	69	4	15	
	70 and above	29	1	5	
Gender	Male	60	6	16	0.376
	Female	161	22	29	
Educational level	Not read not write	38	2	8	0.513
	Read and write	19	0	3	
	Complete primary	72	9	17	
	Complete secondary	57	9	11	
	Graduate college/institution	32	8	6	
	Postgraduate	3	0	0	
Married condition	Currently not married	46	4	7	0.555
	Currently married	175	24	38	
Visiting other than PHC	Only go to phc	35	3	13	0.318
0	Public health institution	42	4	9	
	Private health institution	133	20	22	
	Both privet and public clinic	11	1	1	
<b>Receiving health education</b>	Received good he	105	13	23	0.904
C C	Received middle he	96	11	18	
	Received no he	20	4	4	
Counseling assessment	Good communication skill	196	28	38	0.106
-	Weak communication skill	25	0	7	
Life modification	Well life modify done	195	21	28	0.000
	Weak/no life modify done	26	7	17	
Note: the total is 294 because 6	patients with no drug				

committed to doctor's instruction (Fig 7a) while the overall calculated compliance reach only 55% as shown in (Fig 7b) and the remaining 14% goes with middle compliance in spite they consider themselves as complete commitment to doctors instruction. According to the Morisky scale of compliance, there is statistically significant association between studied patients visits to other than PHC and Morisky scale of compliance (P value 0.033) (Table 5).

The relationship was statistically significant between tabletcount and patients life modification, but not with age, gender, educational level, married condition, visiting other than PHC, receiving health education, counseling assessment, as shown in Table (6). Table (7) below had showed the statistically significant relationships between Patient's compliance by pills identification and good communication skills (P value 0.000) and life style modification (P value 0.008).

		Pill identi	fication test (comp	oliance)	_
		Good N= 264	Medium N= 20	Low N=10	
Age	less than 40	18	2	1	0.568
(yrs)	40-49	46	2	1	
	50-59	92	7	2	
	60-69	80	4	4	
	70 and above	28	5	2	
Gender	Male	75	4	3	0.712
	Female	189	16	7	
Educational level	Not read not write	42	4	2	0.578
	Read and write	20	0	2	
	Complete primary	85	10	3	
	Complete secondary	70	4	3	
	Graduate college/institution	44	2	0	
	Postgraduate	3	0	0	
Married condition	Currently not married	49	5	3	0.538
	Currently married	215	15	7	
Visiting other than phc	Only go to phc	44	5	2	0.563
с .	Public health institution	47	4	4	
	Private health institution	161	10	4	
	Both privet and public clinic	12	1	0	
<b>Receiving health education</b>	Received good he	129	8	4	0.736
-	Received middle he	111	10	4	
	Received no he	24	2	2	
Counseling assessment	Good communication skill	237	20	5	0.000
-	Weak communication skill	27	0	5	
Life modification	Well life modification done	225	12	7	0.008
	Weak or no life modification done	39	8	3	
Note: the total is 294 because	6 patients with no drug				

Table 7. Relationship between studied patients' Pill Identification Test and their demographic features, PHC services

Table 8. Relationship between studied patients' all over compliance level and their demographic features, PHC services

		Α	All over compliance		_
		Good N= 89	Medium N= 108	Low N=97	
Age	less than 40	4	6	11	0.655
(yrs)	40-49	17	20	12	
	50-59	31	37	33	
	60-69	25	34	29	
	70 and above	12	11	12	
Gender	Male	24	30	28	0.958
	Female	65	78	69	
Educational level	Not read not write	17	12	19	0.138
	Read and write	10	8	4	
	Complete primary	24	35	39	
	Complete secondary	19	33	25	
	Graduate college/institution	18	18	10	
	Postgraduate	1	2	0	
Married condition	Currently not married	15	20	22	0.579
	Currently married	74	88	75	
Visiting other than phc	Only go to phc	16	11	24	0.004
	Public health institution	7	27	21	
	Private health institution	61	67	47	
	Both privet and public clinic	5	3	5	
<b>Receiving health education</b>	Received good he	40	60	41	0.224
	Received middle he	38	42	45	
	Received no he	11	6	11	
Counseling assessment	Good communication skill	76	103	83	0.031
	Weak communication skill	13	5	14	
Life modification	Well life modification done	78	92	74	0.089
	Weak /no life modification done	11	16	23	
Note: the total is 294 because	6 patients with no drug				

Generally the average compliance level is significantly associated with studied patients visiting other than PHC (P value 0.004). Also there is direct significant relationship between the overall compliance and good communication skills (P value 0.031) (Table 8). The study found that controlled blood pressure is positively related to patients visiting other than PHC with p value 0.003 as shown in Table (9). Table (10) Found no demographic feature had any statistical significant relation to NIDM control (Age, gender, educational level, married condition, visiting other than PHC, receiving health education, counseling assessment and life modification). In (Fig 8a) the largest proportion of the studied patients were overweight (40%) &only(11%) had healthy weight and the majority of them(54%) had not losing weight since diagnosis (Fig 8 b). Last not least, 120(40%) of patients involved in this study asked to supply drug for a whole one month, not as now only for 10 days and once diagnosed as the IMOH instruction.

# Table 9. Relationship between studied patients' Average hypertension measurement and their age, gender, educational level, marital status, income month and presents of chronic disease

		-	Average blo	od pressure		P value
		Control HT (N=78)	Stage 1 HT (N=94)	Stage 2 HT (N=47)	Stage 3 HT (N=15)	
Age	less than 40	6	6	0	1	0.272
(yrs)	40-49	19	10	6	2	
	50-59	26	35	14	6	
	60-69	21	29	20	5	
	70 and above	6	14	7	1	
Gender	Male	16	27	12	7	0.184
	Female	62	67	35	8	
Educational level	Not read not write	11	11	13	5	0.141
	Read and write	6	10	2	0	
	Complete primary	20	36	16	4	
	Complete secondary	20	26	11	4	
	Graduate college/institution	19	10	5	2	
	Postgraduate	2	1	0	0	
Married condition	Currently not married	17	16	9	2	0.813
	Currently married	61	78	38	13	
Visiting other than phc	Only go to phc	11	17	8	4	0.003
0	Public health institution	6	19	13	6	
	Private health institution	54	55	25	54	
	Both privet and public clinic	7	3	1	7	
Receiving health	Received good he	31	44	22	8	0.488
education	Received middle he	37	44	20	4	
	Received no he	10	6	5	3	
Counseling assessment	Good communication skill	67	81	40	14	0.873
0	Weak communication skill	11	13	7	1	
Life modification	Well life modification done	64	79	40	9	0.138
	Weak / no life modification done	14	15	7	6	
Because some patient goes o	Because some patient goes only to PHC, the total is less 11, 17, &8 respectively (i.e. 67, 77, and 39 respectively)					

### Table 10. Relationship between patients' NIDM control and their demographic features, PHC services

		NIDM controlling		Total	P value
		Control NIDM (N=55)	Not control NIDM (N=96)		
Age	less than 40	2	9	11	0.566
(yrs)	40-49	10	15	25	
	50-59	23	33	56	
	60-69	13	29	42	
	70 and above	7	10	17	
Gender	Male	14	30	44	0.450
	Female	41	66	107	
Educational level	Not read not write	7	17	24	0.402
	Read and write	3	12	15	
	Complete primary	22	30	52	
	Complete secondary	14	21	35	
	Graduate college/institution	8	16	24	
	Postgraduate	1	0	1	
Married condition	Currently not married	10	24	34	0.334
	Currently married	45	72	117	
Visiting other than phc	Only go to phc	10	17	27	0.651
	Public health institution	9	24	33	
	Private health institution	31	49	80	
	Both privet & public clinic	4	5	9	
Receiving health education	Received good he	22	48	70	0.442
	Received middle he	25	44	69	
	Received no he	8	4	12	
Counseling assessment	Good communication skill	45	88	133	0.072
-	Weak communication skill	10	8	18	
Life modification	Well life modify done	51	79	130	0.074
	Weak /no life modify done	4	17	21	





# DISCUSSION

After applying the inclusion and exclusion criteria, about two thirds of the respondents were aged (50-69) years old; this is expected because of the hypertension and type 2 Diabetes Mellitus prevalence increase with age. The third NHANES survey reported that the prevalence of hypertension grows significantly with increase age in all sex and race groups (Katrina Donahue et al., 2012; Guideline for Type 2 Diabetes Mellitus and Metabolic Syndrome Management; Albert, 2014). Most of them were female; this is because normally in Iraq most of the PHCs clients are females either as patients or with their children, while most of males are working in the morning time of PHC (Thompson, 2012). Also this is consistent with NCD survey in which females seemed to seek advice more than males (Sanaullah Panezai et al., 2017; STEP wise approach to chronic disease risk factor surveillance). In Ghazza, Palestine; the percentage of females from total chronic diseases registered 60.8% (Raynald Pineault et al., 2017). About one third had completed their primary education and more than three quarters were married at the time of the study. This is consistent with NCD risk factors STEPS survey in Iraq 2015 (23) that estimated the largest percentage of the respondents (25.5%) had completed the primary education and 75% of the respondents were married at time of survey. According to the respondents had other chronic diseases; heart diseases, which is consider complication of both NIDM and HT was the commonest followed by joints disease. NIDM increased risk of various bone and joint disorders. And being overweight increase the risk of developing both NIDM type 2 and OA (PHIC- MOH, 2015; Arlan, 1996; Mayo Clinic staff, 2018; Additional types of neuropathy, 2018; Leslie et al., 2018). Smaller percentage had thyroid problems: in internal medicine, the association between thyroid dysfunction and type 2 Diabetes Mellitus is evident (Arthritis and Diabetes, 2016; Chaoxun Wang, 2013).

The majority of the hypertensive patients and diabetics were diagnosed since 1-6 years of the study as seen. In Iraq, hypertension and type 2 Diabetes Mellitus screening in PHCs start 2010 and for this reason most of the cases diagnosed in 2010-2017, or may because the rising prevalence of type 2 diabetes in the Eastern Mediterranean Region;& Iraq is one of them (Hage et al., 2011). It is estimated that as many as three out of every four people with diabetes are diagnosed while the remaining one is missed (Murtadha Kadhim Yasir et al., 2018). Also the USAID National Primary Health Standards of Care PHPCI collaborated with the MOH was revised and finalized seven clinical guidelines selected as priorities by the MOH. The topics of these guidelines include: Diabetes Mellitus, Hypertension, and training on those guidelines (USAID/PHCPI, 2012). High percentage of the participants was visiting health institutions other than PHC; the majority was visiting private health institution. Lacking of HbA1c in the PHC and drugs for only 10 days after conformation of the diagnosis of NIDM and HT, and taking fees to have examined and treated, as IMOH instruction latterly; give bad feedback on the NCD patients regular visits to PHCs, and they prefer to go directly to private health institution and even secondary hospital other than visiting to the PHCs and referred to secondary hospital and either to have the treatment or not. Effective communication between physician and patient depend in part on physician's confidence in his/her ability to teach and enhance patient skills as well as the time available for providing services; therefore the vast majority of the

participants thought they receive good counseling, and high percentage had modified their lifestyle according to doctor's instructions. This is similar to a study conducted in USA in which 84.3% of the adult population reported receiving lifestyle modification counseling. As receiving health education about life style modification is important and its one component of management of chronic disease especially NIDM and HT (Lenny Lopez, 2009). In this study very small percentage revealed receiving poor health education; this is either due to shortage of the doctors or crowding PHC.

In this study, Morisky scale showed large proportion of the studied patients with low compliance. This is in contrast with a study in Lebanese hypertensive patients using Morisky scale in which 50% of them show high adherence (Healthcare Benchmarks, 2013). The overall patient's compliance less than one third of the participants showed full adherence. This percentage is a little higher than study in Iraq showed that less than a quarter of the surveyed hypertensive patient reported full adherence to their medications (Yassine et al., 2015). Another study in Ethiopia the overall adherence in hypertensive patients was only 23%, (Sadeq et al., 2007) as well as in Bangladeshi study (Tibebu et al., 2017) that measure the non adherence in diabetic patients was 89%, this is also consistent with a publication of the WHO in 2003 that estimated the average adherence to long term therapy for chronic illnesses is 50% in developed countries and even lower in developing countries (Islam et al., 2017). Another study done in Babylon showed good compliance with treatment was present in only 24.8% of the sample and 57.9% had poor compliance (Safaa Hashim et al., 2015). Indeed, as many as 60% of persons with chronic disorders are poorly adherent to treatment. (43) Other study, as the single-item rating scale indicated, medication compliance and non-compliance were reported in 75.4% and 24.6% of the patients, respectively (Dunbar-Jacob et al., 2001). About two thirds of the studied patients had uncontrolled blood pressure; that could be due to stress of questioning, waiting and white coat hypertension. A study in USA which had approximate result gave another explanation, in which participants who reported adherence to life style modification and treatment had higher mean systolic blood pressure, their explanation for this association was that patient with poorly controlled blood pressure are more motivated to adhere to recommendations. Also two thirds of NIDM patients had uncontrolled NIDM, Which is the same percentage of hypertensive patients in this study. In A representative number of prospective cohort studies clearly indicate that cardiovascular morbidity and mortality is significantly increased in type-2 diabetic patients in comparison with non-diabetic control subjects, (Shamsi et al., 2014) for this reason we must planning to increase controlling of NIDM and HT. About two thirds of the participants considered themselves completely committed to doctor's instructions; this is similar to a study conducted in USA in which 88% of them reported adherence to those recommendations. But the analysis of patient subjective report has been problematic, since patients who reveal they have not followed treatment advice tend to describe their behavior accurately whereas patient who deny their failure to follow recommendations report their behavior inaccurately who adherence. A study in Italy found that 39.3% patients reported themselves as being adherent to medications over the 4 weeks preceding their medical specialist's visit (Schernthaner, 1996). Many studies have suggested that the non-adherence frequently occurs for a variety of patient-related factors,

including socio-demographic and socio-economic characteristics, personal schedules, lack of understanding the diagnosis and treatment, concerns about effectiveness and side effects of treatment, and the desire to manage the situation independent of the medical profession. Possible barriers to adherence include characteristics of the medicines and their dosage and schedules, practical issues related to access to medications. medications costs, and physician-patient relationship (Schernthaner, 1996). According to the Morisky scale of compliance, there is statistically significant relationships between Morisky scale of compliance and participant's visits to other than PHC, but not with the age, gender, educational level, and marital status. This result is similar to study in Botswana (Francesco Napolitano Paola Napolitano Italo Francesco Angelillo, 2016). Also there is statistically significant relation between tablet-count and patients life modification. Pill count considered as routine clinical practice and primary nonadherence, its advantages: low cost, simple, can be used in various formulations and highly accurate (Rwegerera et al., 2018). The key finding of this study showed that the overall compliance is significantly associated with participant visiting other than PHC. Many reasons could be behind this, firstly the health needs of Iraqis have been changed considerably in recent years in addition to basic primary health care service there is growing need for chronic and non communicable diseases services. USAID (PHCPI) in 2011 demonstrated weaknesses in PHC capacity to provide these services (Wai Yin Lam et al., 2015). A second challenge is the lack of supplies and equipment, with frequent stock outs for essential drugs and lab supplies in local PHC. Although the first line of treatment of hypertension and diabetes have been added to the list of essential drugs for PHC, but public clinic act as a source for essential drugs. As well, Medication adherence is higher among patients who see the same healthcare provider each time they have a medical appointment.

In this group, the average adherence is 81 percent, according to "Medication Adherence in America". In addition in Iraq as in most of Middle East NCD care is typically provided by specialist with little involvement of PHC (USAID Primary Health Care Project in Iraq (PHCPI) Baseline assessment report 2011). There is direct association between the overall compliance and good communication skills as the care provider-patient relationship and care provider communication skills are important factors to affect adherence (WHO 2018). This was not similar to a study in Al-Medina Al-Monawara in which a satisfactory patient -physician relationship was reported by only 14.4% of patient with fair to good compliance (Stephen A. Brunton, 2011). Controlled blood pressure is significantly associated with patients visiting other than PHC. The reason could be attributed to the complexity of medical regimen, multiple doses, previous treatment failure and the shortage of medication in the PHC; as mono therapy, fewer side effect, fewer daily doses all been associated with better compliance according to WHO (Islam et al., 2017). The majority of studied sample is distributed between control and stage 1 hypertension with little dominance of stage1 hypertension nearly in most parameter, even in those with good communication, and good health education. This is similar to Sadeq and Lafta study 2017 (Yassine et al., 2015). And Babylon study 2015 (Safaa Hashim et al., 2015). In contrast to our study in which no demographic feature showed any significant relationship to NIDM control; being older age, having higher education & having more comorbid diseases

were factors for better diabetic treatment in China (Manal Ibrahim Hanafi Mahmoud, 2012). Not-controlled NIDM is clearly dominant in nearly all demographic parameter, even in those with well life modification, received good HE, and good communication skill. In addition if we sum not controlled NIDM, a red flag of about two third of the sample are with uncontrolled NIDM, and increase risk, of complication, morbidity, mortality and cost spend need. Type 2 type 2 Diabetes Mellitus is still a leading cause of cardiovascular disease (CVD), amputation, renal failure, and blindness (Meigin Hu et al.). The largest proportions of the patients were overweight or obese and less than one third lost their weight since diagnosed. This is consistent with CCS for WHO which showed that 60% of adult population was overweight and 33% were obese (The National Strategy for Prevention and Control of Non-communicable Diseases, 2017). Most people who have type 2 diabetes are overweight and Diabetes is a leading cause of early death, CHD, stroke, kidney disease, and blindness (Itamarraz, 2013).

### Limitation of the study

Several limitations of this study deserve to be mentioned.

Firstly: considering the limited time and small sample size.

**Secondly**: other important risk factors (co-morbid chronic diseases, regularity of visits and patient income) were not included in this study which might also be associated with patient compliance

**Thirdly**: poor testing condition in local PHC, random or fasting blood sugar without other glycemic index (HbA1c) was used to measure adherence to treatment and those might not be enough to measure drug adherence.

#### Conclusion

- 1. Three scales used to measure patients adherence to treatments and life style modification Self report/Morisky Scale (MMAS), Tablet accounts and Pill identification test
- 2. Near one third of the respondents only had good overall compliance and about two thirds of the respondents had uncontrolled hypertension as well as D.M.
- 3. Patients who were attending other than PHC had better overall compliance as well as better blood pressure measurement.
- 4. Good communication skills had direct association to the overall compliance.

## Recommendation

- 1. Improving adherence is the most effective way of improving health outcome.
- 2. Develop educational sessions that focus on lifestyle modification, drug adherence and ongoing support for the patients, group educational courses in PHC and special health education programs through the media.
- 3. Improving our PHC system by enhancing the efforts to integrate D.M and Hypertension treatment into PHC services and to increase drug supplement for a whole month and provide all the detailed investigation needed to motivate the patients.

- 4. Strength the trusting physician-patient relationship by improving the quality of the clinical environment for the physician, managing doctors' shortage to decrease crowding and provide enough time and privacy for better physician - patient communication.
- 5. Updated training courses especially for the new doctors on D.M and hypertension guidelines, counseling and health education.

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